

Powerbuzzing

QuickFeedback Documentation

Thank you for purchasing the **QuickFeedback** App! We hope you enjoy it as is, but feel free to tweak it to suit your needs.

This app, its data source, and this documentation were created by the Latvian company **SIA "Powerbuzzing"** (company registration number **40203612160**, VAT registration number **LV40203612160**).

As the purchaser, you can freely adjust and develop the app to fit your business or personal needs. However, please note that this app, its data source, and this documentation cannot be sold or distributed for commercial purposes.

In this documentation, you'll find some info to help you understand, adjust, and keep developing the app.

App Overview

App Name: QuickFeedback

Purpose:

The **QuickFeedback** App is a two-screen Power Apps Canvas App designed for physical businesses (e.g., shops, stores, receptions, restaurants) to collect quick and simple customer feedback.

Key Features:

Customers can rate their experience using three face icons:

- Sad Face (1) – Bad experience
- Smiling Face (2) – Good experience
- Happy Face (3) – Amazing experience

The app captures the feedback and timestamps the response. The data is stored in Excel Online (Business) and can be analyzed later for insights.

Intended Users:

The App is designed for businesses that serve customers in physical locations. The primary users who will collect and analyze the data include:

1. Business Owners & Managers

- Use the feedback data to improve customer service and overall business operations.
- Analyze trends over time to identify strengths and areas for improvement.

2. Storefront & Reception Staff

- Monitor real-time feedback to address immediate customer concerns.
- Ensure the app is accessible and functioning properly for customers to use.

3. Marketing & Customer Experience Teams

- Use feedback to refine customer experience strategies.
- Compare ratings across different locations (if applicable).

4. IT/Admin Users (App Developers & Maintainers)

- Maintain and update the app as needed.
- Modify data storage, design, or features based on business requirements.

How to Import and Connect the QuickFeedback App in Your Power Apps Environment

Now, that you have downloaded .zip file '**QuickFeedback Pack**' it is time to unzip it and start using your app.

You can check out [guidelines by Microsoft on how to Import app](#) but below I prepared some steps that are made specifically for this app.

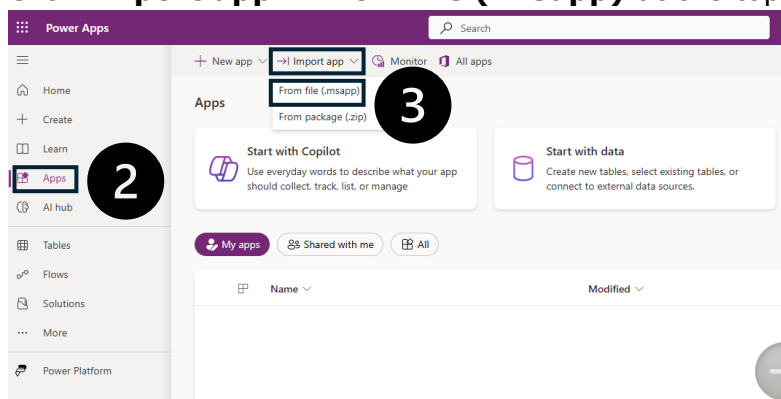
Step 1: Extract the .zip file to a folder. Inside, you'll find:

- The **QuickFeedback.msapp** file (Power Apps app file)
- The **QuickFeedback_data** Excel file (contains app data)
- This documentation 😊

Step 2: Upload the **QuickFeedback_data** Excel file data to OneDrive.

Step 3: Import the App into Power Apps.

1. Open Power Apps
2. In the left navigation menu, click **Apps**
3. Click **Import app > From file (.msapp)** at the top



4. Locate **QuickFeedback.msapp** file on your PC, click Open and wait for the app to upload
5. Allow Excel Online (Business) permission and wait for the App to upload



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Step 4: Connect the App to the Excel Data

Almost all fields in the app will generate errors and won't display properly since the app isn't connected to its data yet. The steps below will explain how to connect to the data.

Open the imported **QuickFeedback** app in Power Apps Studio.

1. Click **Data** in the left panel.
2. Click **Add data > Excel Online (Business)**.
3. Select **OneDrive for Business**, locate and click **QuickFeedback_data**.
4. Select the table – **tbl_Feedback** and click **Connect**.
5. Select an identifier: **Insert auto generated ID into Excel table** and click **Connect**. Power Apps will create a new column in the Excel table with a unique identifier. Please don't delete or adjust this column, as it's necessary for the connection to work
6. Now, don't forget to **Save** the app

Screens & Functionalities

1. Feedback Screen (scr_Feedback)

Purpose:

Allows customers to quickly rate their experience using three face icons. Captures feedback and stores it with a timestamp.

Components:

- Sad Face (face_Sad) → Records a 1-star rating and navigates to scr_Thanks.
- Smiling Face (face_Smile) → Records a 2-star rating and navigates to scr_Thanks.
- Happy Face (face_Happy) → Records a 3-star rating and navigates to scr_Thanks
- Text label (label_HowWasExperience)

2. Thank You Screen (scr_Thanks)

Purpose:

Displays a confirmation message after the user submits feedback. Automatically returns to scr_Feedback after 4 seconds.

Components:

- Thank You Message (lbl_Thanks) → Displays a message "Your feedback means the world to us - thank you!"
- Hidden Timer (timer_Thanks) → Waits 4 seconds, then navigates back to scr_Feedback

Data Sources & Structure

Data Source: Excel Online (Business)
Excel File Name: QuickFeedback_data
Table Name: tbl_Feedback

Data Table Overview

The app connects to a single Excel table (tbl_Feedback) where each row represents a customer feedback entry. Below is the mapping between the table columns and app fields:

Excel column	Data Type	Description	Mapped App Field
Rating	Number	Stores the feedback rating (1 = Sad, 2 = Smiling, 3 = Happy)	face_Sad, face_Smile, face_Happy
Timestamp	Customer: Date/Time	Captures the exact date and time when the feedback was submitted	Records date and time of when rating was provided
__PowerAppsId__	Custom	Automatically generated ID by PowerApps. This column is necessary for the connection to function.	n/a